Be RainWise rebates for rain gardens & cisterns

www.rainwise.seattle.gov

Seattle Public Utilities

King County

RainWise Contractor Program Participation Criteria

RainWise is a publicly funded rebate program that relies on independent contractors to install voluntary green stormwater infrastructure (GSI) on private property. Funding is provided by Seattle Public Utilities and King County Water Treatment Division. As public agencies, it is our duty to ensure that all RainWise contractors are determined to be in good standing with State of Washington licensed contractor requirements, City of Seattle business requirements, and have also followed RainWise programmatic requirements. Those contractors that meet these requirements are eligible to participate in the program, apply for rebates, and can be promoted as RainWise Contractors by the programs outreach team.

RainWise contractors are promoted on the RainWise website Contractor Roster, printed program brochures and have the opportunity to attend contractor events with potential customers.

Those contractors that do not meet below criteria will be removed from the program, including the contractor roster until the criteria is met, and cannot apply for rebates or promote themselves as RainWise contractors.

Participation Criteria is as follows:

- Complete the RainWise Contractor Orientation
- Submit a Seattle Business License and keep a current Seattle Business License Tax Certificate (renewed annually)
- Submit and keep current Washington State Contractor License
- Perform one successful installation in first year as a RainWise contractor, and one installation every two years thereafter
- Abide by RainWise best practices:
    - Adhere to the RainWise design standards on installations
    - Demonstrate sound landscape and construction practices, including high quality workmanship
    - Consistently submit accurate pre and post inspection documents
    - Consistently submit accurate rebate paperwork
    - Arrive on time and attend all scheduled pre/post inspections
    - Notify RainWise inspection staff as soon as possible if unable to attend pre/post inspection
    - Address consistent unresolved RainWise customer complaints in a timely and thorough manner
    - Treat all RainWise customers, staff, and other contractors with respect. Aggressive, confrontational, or threatening behavior will not be tolerated.

Failure to adhere to these criteria may result in being placed in a probationary status or removal from the RainWise program.

For questions regarding this document, please email rainwise@seattle.gov